

Press Release
Support Centre for Wealth Partaking Scheme 2013
Operated until 30 September

The distribution work of 2013 Wealth Partaking Scheme had basically finished on 30 September this year. In the course of implementation, 102,751 beneficiaries had received the cash premium by means of bank transfer, accounting for MOP\$ 818,945,600, while 531,333 crossed cheques had been mailed, which summed up to MOP\$ 4,041,985,600. Until the present time, 454,955 cheques were withdrawn, representing 85.6% of the total number of cheques written out.

In line with the scheme, a Support Centre for Wealth Partaking Disbursement entered into service on 1 July to cater for enquiries and deal with procedures related to the cash disbursement. As of 30 September, some 28,805 enquiries had been handled, with the majority of which being personal visits, summing up to 19,535 enquiries, around 67.8% of the total. The second most popular channel was telephone enquiry, which stands for 31.7% or 9,128 enquiries. Personal visits to the Centre were mainly for re-issuance of cheques, which totalled 4,829 cases, whereas 434 came for the purpose of alteration of address.

The Support Centre operated until 30 September. From 3 October onwards, residents can go to the Service Centre of Civil and Municipal Affairs Bureau located in *Avenida da Praia Grande*, China Plaza, 2/F for assistance regarding procedures associated with the Wealth Partaking Scheme of present and previous years. The opening hours of this Service Centre are from 9am to 6pm straight, Monday to Friday, except public holidays. Telephone enquiries are available at 8795 2675 and 8795 2676. The service hotline 2822 5000, fax 2822 3000 as well as the official website of Wealth Partaking Scheme <http://www.planocp.gov.mo> will be retained to provide relevant information.

Support Centre for Wealth Partaking Disbursement

Number of people received

(From 1 July to 30 September 2013)

Month	Number of people received	Channel		
		In person	Telephone	E-mail
July	7,649	4,769	2,845	35
August	11,781	7,597	4,145	39
September	9,375	7,169	2,138	68
Total	28,805	19,535	9,128	142

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