Exemption from COVID-19 Immigration Restrictions Procedures of Application

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| Name of service | Application for exemption from COVID-19 immigration restrictions |
| Service target and eligibility | Individuals who are restricted from entry into Macao under Chief Executive's Dispatches Nos. 72/2020, 73/2020 and 80/2020 may apply for exemption from such restriction by themselves, their representative or their employer. Non-Macao residents without a resident status in Mainland China, Hong Kong Special Administrative Region and the region of Taiwan, or residents of Mainland China, Hong Kong Special Administrative Region and the region of Taiwan who has visited a foreign country within the past 14 days, must satisfy the following condition(s) (in accordance with Chief Executive's Dispatches Nos. 72/2020, 73/2020 and 80/2020): 1.1 Prove that their entry into Macao is in the public interest of the Macao SAR, particularly for the prevention, control and treatment of diseases, relief and emergency, and in exceptional cases of maintaining the normal functioning of the MSAR or the basic living needs of residents |
| | Non-Macao residents without a resident status in Mainland China, Hong Kong Special Administrative Region and the region of Taiwan who intend to enter Macao from Mainland China and have already stayed in Mainland China for more than 14 consecutive days before entering Macao, may also apply for entry on the following grounds (in accordance with Chief Executive's Dispatch No. 213/2020): 2.1 As a spouse or child of a Macao resident; 2.2 Have been granted the "Authorization to Stay for Non-resident Workers" or the certificate of entry for work purposes ("Titulo de Entrada Para Fins de Trabalho"). This also extends to accompanying family dependents who have obtained or are qualified to receive an "Authorization to Stay"; |
| | 2.3 Have been granted residence authorization; |
| | 2.4 Have been enrolled in a tertiary education institution in Macao; |
| | 2.5 To participate in an important business, academic or professional activity in Macao |
| | Notes: |
| | 1) The applicant for point 1 and point 2.5 should be the employer or the |
| | person-in-charge of the related organization. The applicant for point 2.1 must be a Macao resident; the applicant for points 2.2, 2.3, 2.4 and 2.5 must be the beneficiary of the exemption or his/her representative. |
| | 3) Successful applicants who are exempted from the immigration restrictions are still obliged to observe other cross-boundary epidemic control measures of Macao. |
| | 4) The Novel Coronavirus Response and Coordination Centre has the final decision on application approval. |
| Documents to be presented | |

| Documents to be submitted | - An application letter to the director of the Health Bureau stating the reason for application, the beneficiary's personal identification information and the type and number of an identity document, with a photocopy of the corresponding supporting documents. |
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| | - If the applicant is a natural person, the Macao resident identity card, or the identity document to be used for entering Macao, as well as the non-resident worker's identity card, should be provided. If the applicant is a legal person, the organization letterhead should be used for the application letter. |
| | - Individuals travelling from Mainland China to Macao must submit proof of having stayed in the Mainland. |
| Fees (or taxes) | Free of charge |
| Processing time | A reply, be it approved, rejected or pending supplementary information, will be made within 15 working days after receipt of the application |
| Executive unit | Novel Coronavirus Response and Coordination Centre/ Health Bureau |
| Location of application | Centre for Disease Prevention and Control, Health Bureau (Alameda Dr. Carlos d'Assumpção, Edifício Centro Hotline, 7.º andar) |
| | Applications can be submitted by e-mail, by post or in person. In the case of diplomatic personnel, the application should be made via the Protocol, Public Relations and External Affairs Office of the MSAR Government. |
| Service hours | Monday to Friday, 09:30~12:30, 14:30~17:15 |
| Inquiry | Tel: 28700800, 28533525 |
| | E-mail: cdc@ssm.gov.mo;info.cdc@ssm.gov.mo |
| Forms download | - |

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