

Continuance and Optimization on Provision of free circulation COIN exchange service

Provision of free circulation coin exchange service to the public



Only the current circulation coin series will be accepted

Exchange banknotes into circulation coins

Public will need to conduct the exchange by appointment, and can contact in advance the respective branch of the two Note-Issuing Banks to inquire about supply of coins

Quantity of coins that can be exchanged per transaction for free by public, includes:

- 1 pack of MOP 0.10 coins;
- 2 packs of MOP 0.50 coins;
- 1 pack of MOP 1.00 coins;
- 1 pack of MOP 5.00 coins

Exchange of circulation coins to banknotes

Circulation coins to be exchanged should be classified by denomination beforehand, and public should use the current cash service offered at the two Note-Issuing Banks

Upon the confirmation of the counted amount of circulation coins, service users can opt to receive the counted sum in cash or have the sum deposited in their account at the Bank providing the exchange service.

If disagreement arises over the counted sum, the service user concerned may cancel the transaction and retrieve the coins.

For enquiry

For the process of coins exchange service, address of banks' branches providing the free circulation coin exchange service and other questions, please call:

8889 5566 (BOC)

2833 5533 (BNU)

or our hotline:

2856 5071 / 2856 5072



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