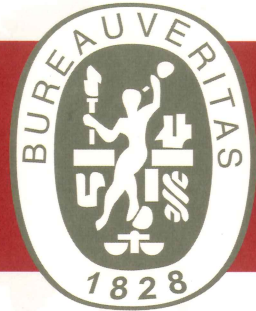


BUREAU VERITAS
Certification



INSTITUTE FOR TOURISM STUDIES

COLINA DE MONG-HÁ, MACAO, CHINA

Bureau Veritas Certification certify that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below

Standard

ISO/ IEC 20000-1:2011

Scope of certification

THE IT SERVICE MANAGEMENT SYSTEM THAT SUPPORTS THE PROVISION OF SHORT COURSE STUDENT INFORMATION SERVICE (SCSI), TOURISM COLLEGE STUDENT INFORMATION SERVICE (TCSI), RECEIPT MANAGEMENT SERVICE (RMS), PROPERTY MANAGEMENT SERVICE (PMS) AND POINT OF SALE SERVICE (POS) IN THE OFFICES OF THE "INSTITUTE FOR TOURISM STUDIES"

Certification cycle start date: **14 NOVEMBER 2013**

Subject to the continued satisfactory operation of the organisation's Management System, this certificate expires on: **13 NOVEMBER 2016**

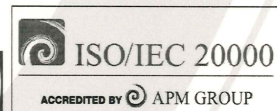
Original certification date: **14 NOVEMBER 2013**

Certificate No. **IND13.2582**

Version 1, Revision date: **14 NOVEMBER 2013**

Signature

Certification Authority



Certification body address: 67/71 Boulevard de Château, 92200 Neuilly-sur-Seine, France
Local office: **Room 23-25, 10/F, Pacific Trade Centre, 2 Kai Hing Road, Kowloon Bay, Kowloon, H.K.**

Further clarifications regarding the scope of this certificate and the applicability of the management system requirements may be obtained by consulting the organisation.
To check this certificate validity please call: **852-2815 2092**